

6. The author says “clutter is the official language used by corporations to hide their mistakes.” Explain--in your own words--what the author means by this.

7. Why do you think George W. Bush would use the term “collateral damage” instead of “civilian casualties?”

8. What did the author’s students at Yale do to help limit clutter?

9. What does the author mean by “look for clutter in your writing and prune it ruthlessly?”

10. Summarize this chapter in roughly 20 words.